# Sunaina

shahistan@domainexpertsgroup.com

(832)-500-5660

Available Immediately

**Objective:**

To make a mark and excel in the field of software by using my capabilities, knowledge and expertise and to grow with the organization I work with.

**Profile:**

* **7.5+ Years** of experience as a IT QA Manual Tester in Communication services, Healthcare, Business Intelligence and Insurance domains.

# Worked for Domain Expert Group (DEG) as a QA Testing Engineer from June 2021 to till date

* Worked for **Cyracom International Inc** as an **IT QA Manual tester from January 2020 to April 2021**
* Worked for **Principal Financial Group, Pune, India ‘**Assistant Software Engineer’ from

# January 2012 to September 2012.

* Worked for **Persistent Systems Ltd., Pune, India** as a ‘Software Engineer’-Quality Assurer- Testing Project from **January 2010 to December 2011.**

# Certified Agile scrum master

* **QTP –HP certified with 91% score.**
* Completed **06 months SEED Diploma in Software Testing- HP track (DST108)** with hands on project in 2009 with **A+ Grade**.
* **B.E (Information Technology) 2008 Engineering graduate** with good communication, interpersonal skills, managerial skills, good analytical and problem-solving skills.

**Technical Exposure :**

**Languages** C, C++, HTML, SQL.

**Operating Systems** Windows-NT/2000, Window XP, WIN95/98, MS- DOS

**Testing Tools** QTP 10.0/ 9.2/8.2, Test director, Load runner,

Quality Center, Oracle SQL developer, IBM Clearcase and Winrunner 8.0.

**Other Tools** Mircrostrategy 9.0 (OLAP tool), Language translator service

**RDBMS** SQL server, Oracle.

**Other Skills** Manual testing, Software testing concept, Software Development Lifecycle (SDLC) concepts.

**Project Title: Domain Expert Group (DEG).-Mobile deviceTesting**

Environment Mobile device testing-IOS and Adndroid , In house bug tracking tool, Language

translator service, Regression testing

# Description:

DEG is the System Integrator and Digital Transformation Partner of choice. DEG staffing offers expert resources ready to take on any IT challenges to provide expert solutions.

# Roles and Responsibilities:

* Review and analyze system specifications.
* Collaborate with [team](https://resources.workable.com/qa-engineer-job-description) to develop effective strategies and test plans
* Execute test cases and analyze results
* Evaluate product code according to specifications.
* Create logs to document testing phases and defects
* Report bugs and errors to development teams
* Help troubleshoot issues
* Conduct post-release/ post-implementation testing

**Project Title: Cyracom International Inc.-Mobile Testing**

Environment Mobile testing-IOS and Adndroid , In house bug tracking tool, Language translator service, Regression testing

# Description:

CyraCom International, Inc. is the leading provider of language interpreting services and operates the most extensive network of large-scale interpreter contact centers. CyraCom impacts the lives of millions in the United States by connecting those with limited English proficiency to critical services. In business since 1995, CyraCom services thousands of clients throughout the US, Canada, and Europe. The Company was named to the Inc. 5000 list of fastest growing private companies in the United States for a ninth year in a row and eleventh time overall in 2017.

# Roles and Responsibilities:

* Understanding project requirement, Functional, technical details and Insurance domain
* Maintain and update our existing manual test suites.
* Develop end-to-end software test cases and suites to validate specific feature and use cases.
* Thoroughly understand our domain knowledge, allowing you to effectively test individual system components at all levels while simultaneously considering the impact to the aggregate environment.
* Document, track, and resolve defects identified in testing by working collaboratively with the appropriate project team members.
* Be a subject matter expert for your domain by staying on top of trends and best practices in the world of manual testing.
* Thrive off a team environment and enjoy working with and supporting Development, Project Managers, Sales, Marketing and Systems.
* Work well independently and in a fast-paced environment.

**Project Title:** ‘**Participant Payroll Processing’ at Principal Financial Group (Pune, India)**

Client Principal Financial Group (Des Moines, US).

Environnent SQL server, Quality Control

# Description :

The Participant Payroll Processing (P3) project will result in a consistent validation and processing path regardless of electronic medium used to submit (e.g. Plan Sponsor Website, PERIS (Web File Upload, FTP, CDCS)). As well as create a user-friendly interface for internal error handling. The project will also allow for certain demographic information to be shared across plans regardless of the electronic method the employer chooses. The P3 system allows different application inputs in

different formats to be saved at one center location which helps in Data storage and Data Redundancy.

# Roles and Responsibilities:

* Understanding project requirement, Functional, technical details and Insurance domain
* Using a Software Testing Tool ‘Quality Control (QC)’ for different testing activities in the project
* Writing and running Test Cases in QC.

**Projects : Project Title**

‘**Kronos-PDC’ at Persistent Systems Ltd. (Pune, India)**

Client Kronos (Chemsford, Boston, US).

**Environment** SQL server, Microstrategy, Oracle

# Description :

Kronos is the leading company in Timekeeping and manufacturing clocks for timekeeping in U.S. It works in four verticals: Core, Retail, Manufacturing and Healthcare. Majorly worked for healthcare and Retail verticals.

This is a Timekeeping, Workforce management and Analytics application. It provides services in Time & Attendance, Absence management, Scheduling, HR & Payroll, Hiring and Labor Management. The goals of the company are to control labor cost, minimize the compliance risks and improve workforce productivity. We have also started working on Analytics reports for healthcare, which helps managers to schedule time for his employees and take critical decisions in business. Earlier, client was using SSRS reports and using excel cubes to run and test the reports, as per the new requirement; they want us to create and run reports in Microstrategy.The ultimate goal of this product is to make it platform independent. This project follows a Scrum Agile methodology.

# Roles and Responsibilities:

* Understanding project requirement, Functional, technical details and Business Analytics
* Using a Business Intelligent Tool ‘Microstrategy’ for different testing activities in the project
* Writing and Testing Test Cases to test the Meta data for Dimensions and Metrics.
* Writing Test Case to test the various Analytics Reports.
* Testing the Reports in ‘Microstrategy’.
* Using ‘Microstrategy’ component ‘Integrity Manger’ to automate the reports.

#  Trainings Attended :

* Data warehousing concepts, Microstrategy Business Intelligent tool
* Advance SQL training

#  Vision of Life:

To live each day with courage and enthusiasm, to have faith in self and in others, to learn, love and to live a legacy.

#  Personal Information :

Work permit EAD